## BALIMOTORIDE TERMS & CONDITIONS

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- 1. All hirer must be at least 21 years of age and before any vehicles are released the hirer must provide his/her full driving license. International (non-Indonesian) or SIM C (Indonesian).
- 2. Customers are urged to be sure of the dates and choice of bike before booking as we take full payment for the hire period, once taken this is non-refundable.
- 3. Once booking is made no full or partial refunds will be made if the bike is returned early, canceled or not collected.
- 4. A deposit is due on collection of hire bike against damage, theft, or any other charges incurred as stipulated by BALIMOTORIDE, whilst the bike is in your possession.
- 5. Payment of deposit can only be made by debit or cash (refundable).
- 6. The deposit will be refunded when vehicle is returned undamaged (subject to inspection). If bikes are returned dirty, a full inspection cannot be made until the bike has been cleaned.
- 7. In the event of an accident during your hire, should the bike become unusable or unrepairable within your hire period, we offer no full or partial refunds on rentals paid or a replacement bike.
- 8. In the event of an accident or rider error, for example wrong fuel, loss of keys etc., you will be covered with breakdown assistance, however you will be responsible and charged accordingly for repairs, loss, damage, relay, recovery and or repatriation.
- 9. It is expressly forbidden to use any of our vehicles for competition, rally, trial, track day, motor cross, enduro events, performance test, speed trials whether between motor vehicles or otherwise.
- 10. Hirer will be required to also provide Passport (non-Indonesian) and KTP (Indonesian) and will be kept by BALIMOTORIDE as a guarantee during the hire period.
- 11. Hirer need to be aware that they are responsible for any damage, clutch damage, excess tyre wear, tyre damage and punctures. They are also responsible for replacing all fuel used.
- 12. Please note that any repairs to our vehicles be it mechanical or bodywork may only be carried out by our authorized repairers. This will be carried out at a time that is convenient to BALIMOTORIDE.
- 13. INSURANCE COVERAGE for Crash, Collision, Flip Over, Skid, or Sink, Victims of Crime, Stolen, Fire because of others thing, storage, lightning strike, Water and destroyed because of fire are VALID FOR MOTORCYCLE ONLY
- 14. INSURANCE COVERAGE for Transporting the Vehicle is valid on Legal Public Transport only.
- 15. EXCESS AMOUNT for:
  - Material Damage and/or Vehicle Equipment Loss in Each and Every Accident = IDR 3.000.000,-
  - Losing the Vehicle (TBA)
  - Losing the Road License Document / STNK = IDR 2.000.000,-
  - Losing the Safety Helmet/ Riding Gear (TBA)
  - Loosing the Key of the Motorcycle = IDR 2.000.000,-